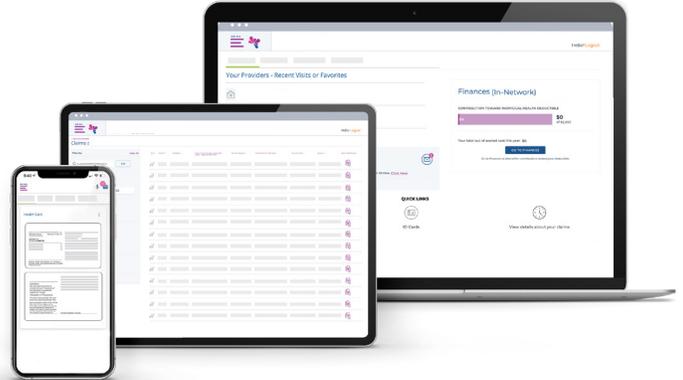
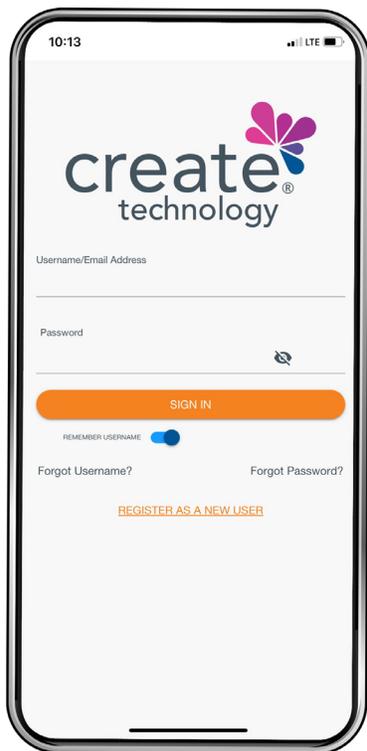




# Access your health benefits information anytime, anywhere



No matter where you are, you'll be able to access all your health plan information online or from your phone **at your Culinary site** and on the **MyCreateHealth mobile app**. Get the answers you need, instantly!



- ✓ **Check what's covered**  
See your eligibility and benefits summary, plan details, and other important information
- ✓ **Never forget your ID card**  
View, print, or email your card online or from your phone
- ✓ **View your claims**  
See your claims and Explanation of Benefits (EOB)
- ✓ **Find a doctor**  
Use the search tool to find participating doctors, labs, and other facilities
- ✓ **Track your medical costs and balances**  
Instantly access your out-of-pocket maximums and other details

Download the **MyCreateHealth** mobile app



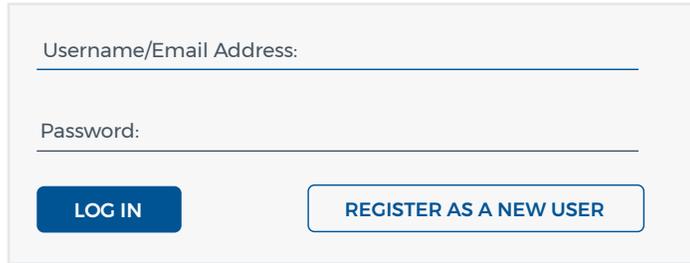
Manage your medical benefits anytime, anywhere — take charge of your health.

# The MyCreateHealth online portal makes registration **simple.**

Get access to our Create® Technology platform. Register using the online portal, then download the MyCreateHealth mobile app from the Apple App store or Google Play.

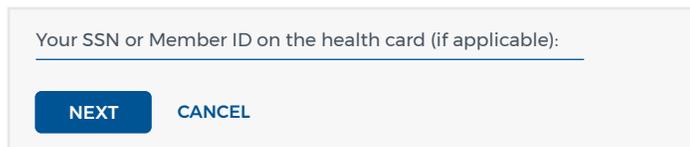
First, go to **your Culinary site** and **click Portal** to register as a new user using these steps:

## 1. Select "Register as a New User."



Registration form step 1: Username/Email Address, Password, LOG IN, REGISTER AS A NEW USER

## 2. Enter Member ID or Social Security Number (SSN).



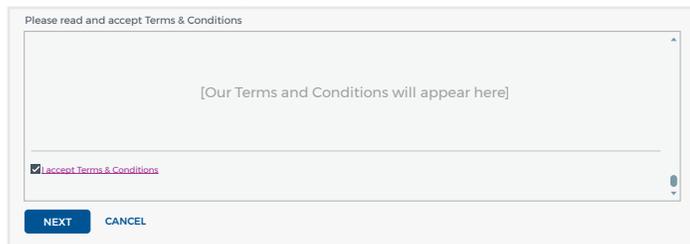
Registration form step 2: Your SSN or Member ID on the health card (if applicable):, NEXT, CANCEL

## 3. Enter zip code and date of birth.



Registration form step 3: Member ID or SSN, Name, Zip Code, Date of Birth, NEXT, CANCEL

## 4. Review and accept Terms & Conditions.



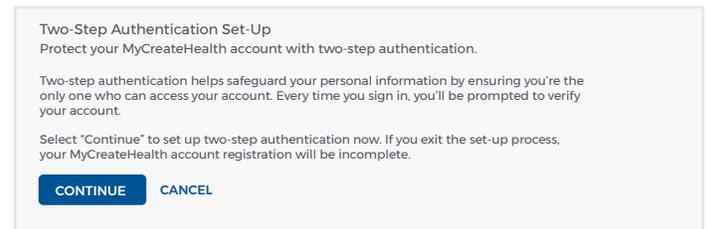
Registration form step 4: Please read and accept Terms & Conditions, [Our Terms and Conditions will appear here],  Accept Terms & Conditions, NEXT, CANCEL

## 5. Fill out username, password and security question.



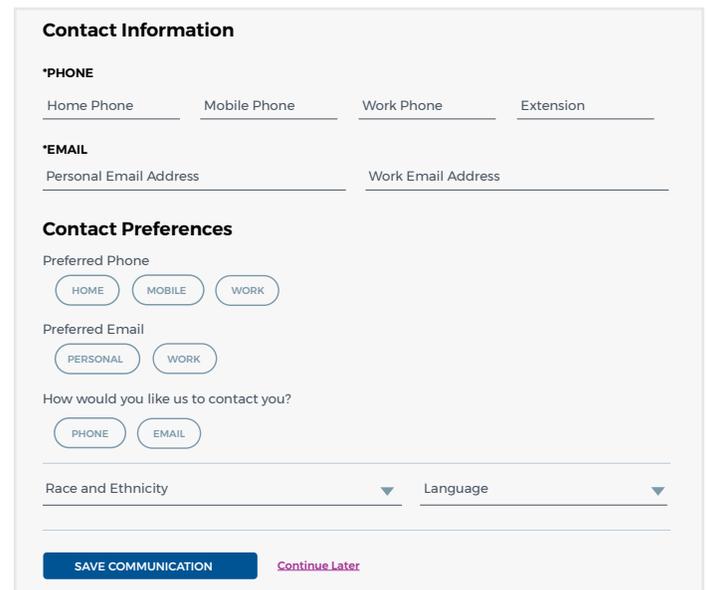
Registration form step 5: Username or Email Address, Confirm Username or Email Address, Password, Confirm Password, Security Question, Answer, NEXT, CANCEL

## 6. Set up two-step authentication to secure your account.



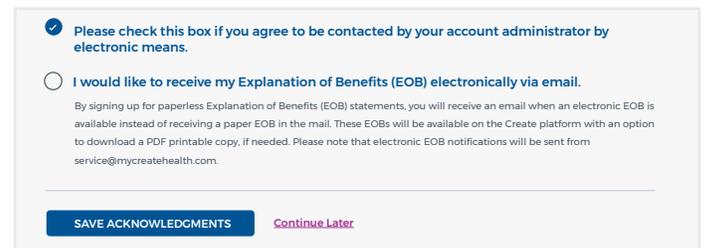
Registration form step 6: Two-Step Authentication Set-Up, Protect your MyCreateHealth account with two-step authentication. Two-step authentication helps safeguard your personal information by ensuring you're the only one who can access your account. Every time you sign in, you'll be prompted to verify your account. Select "Continue" to set up two-step authentication now. If you exit the set-up process, your MyCreateHealth account registration will be incomplete. CONTINUE, CANCEL

## 7. Fill out contact info and save communication.



Registration form step 7: Contact Information, \*PHONE, Home Phone, Mobile Phone, Work Phone, Extension, \*EMAIL, Personal Email Address, Work Email Address, Contact Preferences, Preferred Phone, HOME, MOBILE, WORK, Preferred Email, PERSONAL, WORK, How would you like us to contact you?, PHONE, EMAIL, Race and Ethnicity, Language, SAVE COMMUNICATION, Continue Later

## 8. Save acknowledgments.



Registration form step 8:  Please check this box if you agree to be contacted by your account administrator by electronic means.  I would like to receive my Explanation of Benefits (EOB) electronically via email. By signing up for paperless Explanation of Benefits (EOB) statements, you will receive an email when an electronic EOB is available instead of receiving a paper EOB in the mail. These EOBs will be available on the Create platform with an option to download a PDF printable copy, if needed. Please note that electronic EOB notifications will be sent from service@mycreatehealth.com. SAVE ACKNOWLEDGMENTS, Continue Later

After registering online, download the "MyCreateHealth" mobile app on your smartphone. Log in using the same username and password you created at registration.

