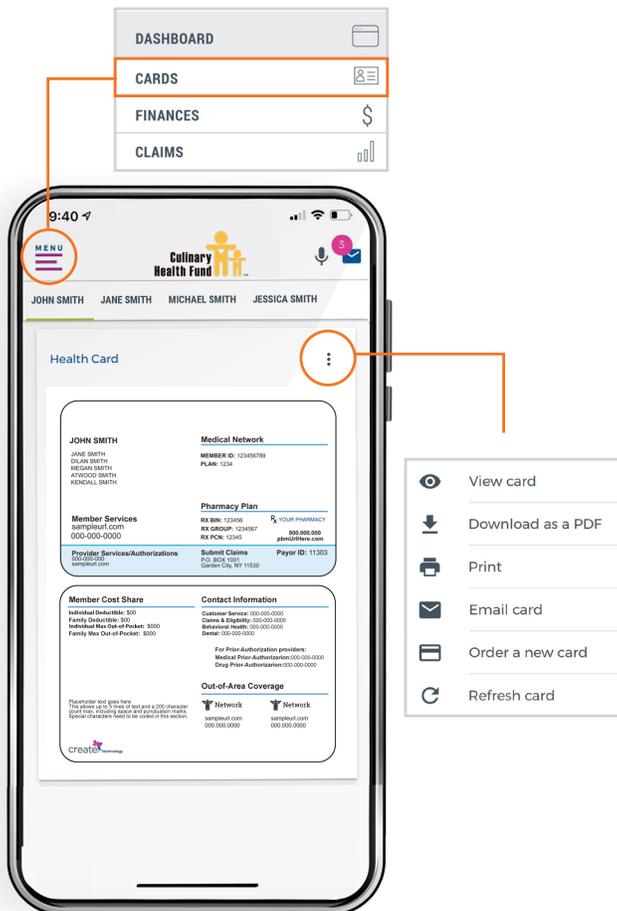# How to Download Your Digital ID Card

We understand how important it is to have access to care anytime, anywhere. Follow the below instructions to download your digital ID card. That way, you always have it on hand when you need it.

1. **Register.** To get started, go to **the CHF/CHFtoo site** to log in or register as a new user on the member portal.

2. **Download the mobile app.** After registering, you can download the MyCreateHealth mobile app (use the same login credentials) to view, download, print or email your digital ID card.

3. **Access card(s).** At the top of your screen, click the "Menu" and select the icon that says "Cards."

4. **Choose format.** Use the three dots in the upper right of each card to access a drop-down menu with the following options:

   • View card (to show to your provider)

   • Download as a PDF

   • Print

   • Email card

   • Order a new card

   • Refresh card

Download the MyCreateHealth Mobile App